

## Academy of Finland's online services

## Important to know before you start

**Supported web browsers and versions:** Supported web browsers and their versions are Internet Explorer (IE) 10, Firefox (FF) 45 or newer and Safari 9 or newer. We recommend that you use versions supported by your browser. Web browsers other than those listed above, including Chrome, are not supported.

**Supported file formats for appendices:** Appendices to the application and other appendices, e.g. CV files, must be submitted in pdf form. Please note that appendices in pdf format must not be encrypted or otherwise protected, as it would mean that the Academy's system is unable to process the application and that applicants would need to resubmit the appendices.

File size: Individual files may not exceed 50 MB.

**Decimal points:** Use decimal points as decimal marks, not commas.

**Saving data:** You should regularly save the data you have entered into the system. Always save the data before you exit the system.

**Logout:** Remember to always log out of the system when you finish your session. If you have more than one session open simultaneously in the same web browser, you will have to close the browser as you log out.

**Problems caused by not logging out:** If you have not logged out of the system when you finish your session, you might not be able to access the system login page. You should then clear your browsing history (cache). Restart or change your browser.

It is allowed to work on only one application at a time in one browser.